

CUSTOMER CHECKLIST

We understand that for many people this may be your first experience with a major construction project. With that in mind, we have provided this checklist to help avoid any confusion throughout the process.

- Your driveway must be clear the day prior to installation and remain clear until the project is completed. The material and dumpster will arrive the day prior to install and we do not want to block your vehicles in the garage and/or cause any damage to them from debris falling from the roof.
- During warm months, grass should be mowed prior to the job start. This helps with a thorough cleanup as taller grass tends to hide debris/nails.
- Please relocate yard décor and/or outdoor furniture to a well-protected area until the project is complete. (If assistance is needed in the moving of these, please bring this to your salesperson's attention)
- Please bring any important plants or shrubs to our attention if there is a concern. We will do our best to protect them with tarps and/or sheathing.
- Remove or secure all fragile or irreplaceable items on walls/ceilings that could be disturbed or damaged during the project due to vibrations on the roof or siding.
- If you have any problems with outdoor outlets or spigots, please wrap or mark them if they are unusable during the project. (If you need assistance with this, please bring this to your salesperson's attention)
- Please be aware of falling debris as well as ground debris if/when you need to come and go from your home.
- During hot summer months, scorched grass from shingles and tarps is a real possibility. After the install if complete, watering these areas will bring them back green, as it does not kill the grass.
- On the last install day, the work area will be thoroughly cleaned of debris and magnetically swept to pick up any leftover nails. There is a chance some could be missed. If you find additional nails after the project is complete, please call our office ASAP for an additional magnet sweep.